

## Charmillion Gardens Aquapark INFORMATION & GUIDELINES

### DEAR GUEST:

- ❖ Thank you for choosing our resort for your holiday. Please allow us to provide for you Hard All-Inclusive concept:

### BUFFET RESTAURANT:

- ❖ Breakfast Buffet from 7:00 Till 10:00
- ❖ Lunch Buffet from 12:30 PM till 14:30
- ❖ Dinner Buffet: from 18:30 till 21:00

The main buffet restaurant of Club resort is not included

### SNACKS:

- ❖ Pool Bars From 10:30 till 12:00.
- ❖ Pool Bar from 13:00 till 16:00 (Club resort)
- ❖ Beach bar from 13:00 till 16:00 (Sea Life resort)
- ❖ Aqua Park Bar from 13:00 till 16:00 PM
- ❖ Tea time served in Lobby Bar from 17:00 till 18:00
- ❖ Night Snacks at lobby bar from 01:00 Am till 03:00Am ( Sea Life).

### ALA CARTE RESTAURANTS (CHARGEABLE):

- ❖ French Restaurant at 18:30 & 20:00 (Club resort).
- ❖ Il Pescatore Restaurant (Sea Food menu) at 18:30 & 20:00 (Club resort).
- ❖ Italian restaurant at 18:30 & 20:00 (Club resort).
- ❖ El Diwaniya Restaurant (Oriental cuisine) at 18:30 & 20:00 (Sea Life resort).
- ❖ Teppanyaki Restaurant (Japanese) at 18:30 & 20:00 & 21:00 (Sea Life resort).

### By system "All inclusive":

Twice per stay out of the 5 restaurants for stay of seven nights minimum. Prior reservation is required one day before through QR code at reception, the reservation depending on the restaurant's availability that time.

### KIDS :

- ❖ Kids buffet corner at main restaurant for three meals.
- ❖ Kids Club is opened daily from 10:00 till 12:30 and from 15:00 till 16:30 for 4 to 12 ages only located by Beach area.
- ❖ Babysitting services are available upon request and at an additional cost.
- ❖ Mini disco from 20:30 to 21:30 in the theater

### VEGETARIANS AND FOOD ALLERGIC:

- ❖ For those who are vegetarians and those who had food allergic for any food items please contact the guest relation at the reception area.

### BEVERAGES :

- ❖ Lobby Bar works 24 Hours / except the local wine.
- ❖ Pool Bars from 10.00 A.M till 17:00
- ❖ Beach Bar from 10.00 A.M till 17:00
- ❖ Aqua Park Bar 10.00 A.M till 16:00 (Soft Drinks only)
- ❖ Baracoda Bar 18:00 till 00:00 Midnight (TV screen)

### HOTEL SERVICES AVAILABLE VIA CHARGE:

- ❖ Turkish Coffee, Ice Cream, fresh Juices, Imported spirits, Any drinks by bottles, Mini bar, Room Service, Telephone calls, House doctor, Billiard, Tennis Court from 17:00 are against Charge.

### AQUA PARK :

- ❖ Slides are operating daily from 10:00 till 12:00 and from 14:00 till 16:00.
  - ❖ Kids zone from 10:00 till 12:00 and 14:30 till 16:00.
- Please follow the Aqua Park rules & make this adventure Safe for You and Your children

### WAKE-UP CALL:

- ❖ Dial "930" for Operator and (Reception)

### SAFE DEPOSIT BOX:

- ❖ Available in all rooms free of charge.
- ❖ The Management is not responsible for the loss of any Valuables which have not been locked in the safe box.

### KEY SYSTEM:

- ❖ The key card is a power saver; it should be inserted in the slot next to your front door to connect the power.

### BEACH TOWEL:

- ❖ Please take your towels from Towel Center & get your towel card back before leaving, In case of losing towel card you will be charged 15.00 Euro Per card or towel.

### DEPARTURE:

- ❖ Our all-inclusive concept is ended at 12 pm on departure day. The lunch is included if on arrival day you arrived after lunch.
  - ❖ Late checkout chargeable & upon hotel availability please contact the Reception one day in advance.
  - ❖ Return your bracelet back to the reception on your departure day maximum by 12.00 Non time
- ### RECEPTION:
- ❖ Check-in time 14.00 Check-out time 12.00PM